

MARVIN INTERIORS

November 22 1999

Mr Nick Alexander
Alexander Body & Fender
611 N Main St
Akron OH 44310

Dear Nick,

I would like to Thank You once again for doing such a fine collision repair on my vehicle. Your upfront thoughtfulness and sincerity was very professional and courteous as you make the customer feel so confident regarding their repair work.

Thanks again, Nick--keep up the great work!! I look forward to seeing you soon--Happy Thanksgiving!!

Best regards,



James M Perelman
Vice President

Enclosures